

## strongSwan - Issue #3311

### Random problem - "unable to install policy 172.16.0.0/12 === 172.16.x.x/29 out for reqid 236, the same policy for reqid 89 exists"

15.01.2020 15:56 - Joao Carlos Alves

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b>	
<b>Affected version:</b> 5.8.2	<b>Resolution:</b> No feedback
<b>Description</b>	
hello,	
I'm facing this issue randomly, and I was able to get out of it by doing ipsec restart.	
The problem is that I can't do it easily because I've other tunnels running that I don't want to tear down.	
I've tried:	
ipsec down name ipsec down name{*} ipsec down name[*] ipsec stroke unroute name ipsec stroke purgeike	
removed the config and did ipsec reload/update	
and none work to clear this stuck sa that I can't even see with ipsec statusall.	
Jan 15 14:32:47 12[CFG] <name 242> unable to install policy 172.16.0.0/12 === 172.16.x.x/29 out for reqid 236, the same policy for reqid 89 exists	
Jan 15 14:32:47 12[IKE] <name 242> unable to install IPsec policies (SPD) in kernel	
Jan 15 14:32:47 12[ENC] <name 242> added payload of type NOTIFY to message	
Jan 15 14:32:47 12[IKE] <name 242> failed to establish CHILD_SA, keeping IKE_SA	
Jan 15 14:32:47 12[CHD] <name 242> CHILD_SA name{776} state change: INSTALLING => DESTROYING	
Jan 15 14:32:47 12[KNL] <name 242> deleting policy 172.16.0.0/12 === 172.16.x.x/29 out	
Jan 15 14:32:47 12[KNL] <name 242> policy still used by another CHILD_SA, not removed	
Jan 15 14:32:47 12[KNL] <name 242> not updating policy 172.16.0.0/12 === 172.16.x.x/29 out [priority 379007, refcount 1]	
Jan 15 14:32:47 12[KNL] <name 242> deleting policy 172.16.x.x/29 === 172.16.0.0/12 in	
This originates a response to the initiator as TS_UNACCEPT and the connection never completes.	
How can I clear the policy originated by reqid 89 without restarting the process?	
Thanks	

## History

### #1 - 16.01.2020 08:51 - Tobias Brunner

- Status changed from New to Feedback

Are you actually using 5.8.2? Please see [HelpRequests](#).

### #2 - 18.08.2020 12:46 - Tobias Brunner

- Status changed from Feedback to Closed

- Resolution set to No feedback